

Version

1.10



DialForce for Salesforce.com's AppExchange

Buying DialForce Credits



Buying DialForce Credits

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Overview

This guide will help you quickly purchase DialForce Credits.

Refractive Dialer's DialForce is the premier solution for outbound dialing on Salesforce.com's AppExchange. Fully integrated with Salesforce.com, you will be able to dial campaigns, leads, or any custom object group, gaining all the efficiencies you are used to from the Salesforce platform coupled with the power of DialForce.

Buying DialForce Credits:

In this section you will be walked through buying credits for DialForce. Our service is designed to discount higher usage, the more you buy in bulk the less expensive the per minute rate becomes.

How to buy DialForce Credits:

1. Click on the **Manage Call Lists** tab.
2. In the upper right hand corner of this screen you will see how many hours you have available to dial, and the **"Buy More"** link.



Fig 1.13 – DialForce Manage Call Lists screen, zoom in on Buy More.

3. To buy more credits **Click** on the **Buy More** link. You will be taken to our price calculator as shown below in Fig 1.8.

Billing Management


refractive dialer


Get an instant quote!

Enter your expected usage: **\$4440 [Buy](#)**

Pricing Table

Number of Hours Used	COST	
	per Hour	per 100 Hours
First 5 Hours FREE		
0 - 125	8.00	\$800.00
126 - 500	7.70	\$770.00
501 - 1000	7.40	\$740.00
1001 - 1750	7.00	\$700.00
1,750+	Contact us for special pricing	

Fig 1.8 – DialForce Billing Management, price calculator.

4. In the **Expected Usage** box **Enter** how many hours you anticipate using per month, OR how many hours you wish to purchase.
5. **Click** the **Buy** link next to the total once you are ready.
6. You will be taken to our payment processing screen as shown below in Fig 1.8.

Billing Management - Your Credit Card Wont Be Charged (Sandbox) [Help for this Page](#)

Process

Billing Information

First Name

Last Name

Address 1

Address 2

City

State

Zipcode

Country

Email Address

Credit Card

Credit Card Type

Credit Card Number

Expiration

CVV2 Number

Amount \$4,440 (600 hours at \$7.40)

Process

Fig 1.9 – DialForce Payment Processing screen.

7. **Enter** your Billing Information and Credit Card then **Click** the **Process** button.



This concludes the Quick Start Guide. You have now successfully setup DialForce. Please refer to the Load From Report or Load From View guides to setup your first Call Lists. If you have any remaining questions regarding how to use DialForce, please contact Support:

Support@refractedialer.com