

Version

1.16



Dialsource for Salesforce.com's AppExchange

Buying Dialsource Credits



Buying Dialsource Credits

© Refractive Dialer, LLC.
548 Market Street • #25020
San Francisco, CA 94104
Phone 800.928.0392

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Overview

This guide will help you quickly purchase Dialsource Credits.

Refractive Dialer's Dialsource is the premier solution for outbound dialing on Salesforce.com's AppExchange. Fully integrated with Salesforce.com, you will be able to dial campaigns, leads, or any custom object group, gaining all the efficiencies you are used to from the Salesforce platform coupled with the power of Dialsource.

Buying Dialsource Credits:

In this section you will be walked through buying credits for Dialsource. Our service is designed to discount higher usage, the more you buy in bulk the less expensive the per minute rate becomes.

How to buy Dialsource Credits:

1. Click on the **Manage Call Lists** tab.
2. In the upper right hand corner of this screen you will see how many hours you have available to dial, and the **"Buy More"** link.



Fig 1.13 – Dialsource Manage Call Lists screen, zoom in on Buy More.

3. To buy more credits **Click** on the **Buy More** link. You will be taken to our price calculator.

4. In the **Expected Usage** box **Enter** how many hours you anticipate using per month, OR how many hours you wish to purchase.
5. **Click** the **Buy** link next to the total once you are ready.
6. You will be taken to our payment processing screen.

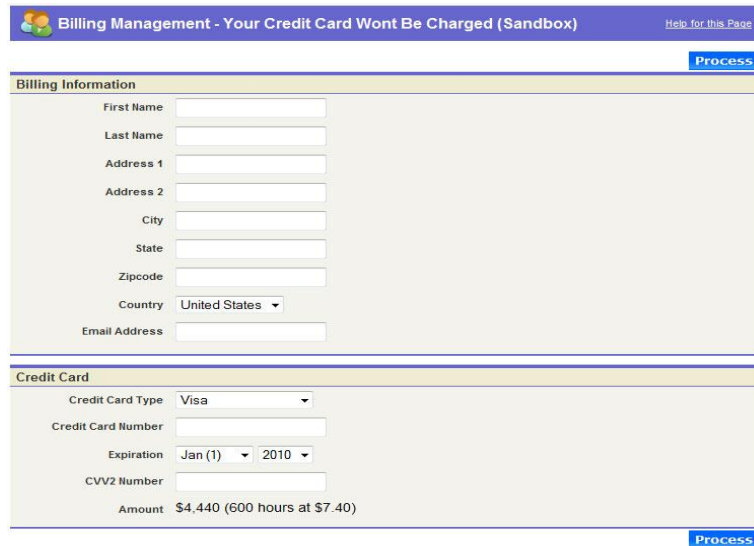


Fig 1.8 – Dialsource Payment Processing screen.

7. **Enter** your Billing Information and Credit Card then **Click** the **Process** button.

This concludes the Quick Start Guide. You have now successfully setup Dialsource. Please refer to the Load From Report or Load From View guides to setup your first Call Lists. If you have any remaining questions regarding how to use Dialsource, please contact Support:

Support@refractedialer.com